#### Dear Guest,

We would like to inform you briefly about our Hostel and the surrounding area...

The Team Soest looks forward to welcoming you as our guest and wishes you a pleasant stay.

To ensure that all our guests feel at home, please note the following information:

# **Your Room**

- Please make the beds with the Sheets, Duvets and Pillowcases we provided. For Hygienic reasons, your own Bedding or Sleeping Bags may not be used.
- Please report to Reception if anything was damaged or you found it so.
- Please vacate the Room on departure day by 9:30. The used Bedding is placed in the Container in the Basement.
- Please lock the room when you leave. We are not to be held responsible for your Property.

### **Catering**

- On our entire Property it is not allowed to bring, cook or consume your own Meals or Drinks!
- Good News! You don't have to do the Dishes here. Just clear it away, Wipe the table and the other guests can also enjoy their meal.
- Gladly our kitchen takes on special orders. If you'd like packed Lunches, a Barbecue, you are Vegetarian or don't eat Pork, let us know.
- If breakfast should be earlier or dinner later, then let us know.

**Breakfast** 8am-9am

**Lunch** 12am-1pm

**Supper** 6pm-7pm

**Attention:** It is absolutely forbidden to cook in the Youth Hostel. It is also strictly forbidden to smoke in the Youth Hostel. If you want to smoke, please go outside and use the ash-tray. Normally it is not allowed to bring up own food or drinks.

#### Fire Alarm:

Be careful with fire in the hostel! Our fire detectors are very sensitive and a campaign of fire brigade costs round about 800,00 EUR! And you will have to pay for this.

In the case of a fire alarm, all of you have to leave the Youth Hostel and meet at the carpark in front of the building. It is very important that all guests meet at this place, so the fire-brigade can check, if everybody has left the building or if anyone is missing.

### **Nighttime**

- So that those who would like to sleep are not disturbed, please tone down from 22pm.
- Should there be an emergency at night, contact on standby duty (see Poster at Reception).

#### Cleanliness

- Place the garbage bin in front of your Room before Breakfast. We'll empty it for you.
- Rooms are cleaned every Wednesday and Friday.
- Our community showers and lavatories are also cleaned daily.

## **Smoking**

Smoking is not allowed in the building. A smoking area is allocated at the Entrance.

### <u>Leisure, Children</u>

On our premises you'll find Table Tennis. The Balls and Rackets can be purchased at Reception.

We even have a Soccer goal and a spot to score a point or two. Ball games are allowed only on the designated areas (ask at Reception!).

The Kicker machine is outdoors.

For safety reasons, Skateboarding, Biking and Inline-Skating is not allowed indoors.

Please don't let the Kiddies run around in the Hall during Mealtimes. It can be dangerous.

That was lot of information – I know ② but do not hesitate to ask, even if you need assistance to orientate yourself in Soest.

Have a nice stay in Soest!